



Onsite Pipette Service Request

Please complete both sides of this Form

Return Delivery Details

Contact Name

Organisation

Department

Address

Suburb/Town

State

Postcode

Phone ()

Email

Invoice Details (if different from Return Delivery Details)

Contact Name

Organisation

Department

Address/PO Box

Suburb/Town

State

Postcode

Phone ()

Email

Financial Information

A blanket purchase order or credit card details are required for JMS to commence pipette servicing.

This is to cover the service and calibration per single channel pipette and any spare parts which may need to be replaced in a pipette if it has been several years since it was last serviced and/or calibrated.

Note: Our technicians will only replace necessary parts.

Individual pipettes requiring more than \$60* worth of spare parts will firstly be discussed before progressing. A decision can then be made as to whether to proceed with the service or trade in the pipette for replacement.

We authorise JMS to complete and invoice us for all serviced pipettes.

Please select your service requirement(s):

Gilson	Onsite Service	\$49*
Non Gilson	Onsite Service	\$59*
Gilson	Onsite Service + Report	\$55*
Non Gilson	Onsite Service + Report	\$65*

Purchase Order Number

Select Payment

Visa

MasterCard

Card Number

Card Expiry Date

/

Name

Decontamination Declaration

All pipettes used with hazardous materials must be decontaminated of all hazards and not present a risk to the Service Technician. Please complete this certificate declaring the items as hazard free and enclose it with your pipettes for servicing.

Signature

Date

Service cannot commence without a completed Decontamination Declaration by an authorised company officer.

NOTE: 1. A minimum of 50 single channel pipettes to be serviced at one time.

2. Performance reports include: 4 readings at 2 points (10% and 100%) of pipette range & 4 readings at nominal point for pipettes 20ul and smaller (ISO8655.2).

3. Multi-channel pipettes are not serviced onsite - they are taken back to our Sydney pipette laboratory for servicing, please enquire for pricing.

4. All pipettes serviced onsite are **not** NATA accredited, our in-house NATA level calibration facility can provide certification if required.

Onsite Pipette Service Request

Please use the space below to provide details of pipettes to be sent in for service and calibration

Item	Model	Serial Number	Work Request/Observation
<i>Example</i>	<i>P200</i>	<i>X12345Z</i>	<i>Service, calibration and replace tip ejector – please only call if other parts required</i>
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