



## Pipette Service Request

Please complete both sides of this Form and include it with each shipment of pipettes for repair

### Return Delivery Details

### Invoice Details (if different from Return Delivery Details)

Contact Name

Contact Name

Organisation

Organisation

Department

Department

Address

Address/PO Box

Suburb/Town

Suburb/Town

State

Postcode

State

Postcode

Phone ( )

Phone ( )

Email

Email

### Please Select the Style of Calibration/Repair You Require

**Standard Service**

 Includes calibration certificate with 5 readings at 3 points  
(10%, 50%, 100%) of pipette range (ISO 8655.6)

|                          |                |   |                  |        |
|--------------------------|----------------|---|------------------|--------|
| <input type="checkbox"/> | Single Channel | – | Standard Service | \$110* |
| <input type="checkbox"/> | Single Channel | – | NATA Service     | \$170* |
| <input type="checkbox"/> | 8 Channel      | – | Standard Service | \$220* |
| <input type="checkbox"/> | 8 Channel      | – | NATA Service     | \$295* |
| <input type="checkbox"/> | 12 Channel     | – | Standard Service | \$265* |
| <input type="checkbox"/> | 12 Channel     | – | NATA Service     | \$350* |
| <input type="checkbox"/> | Fixed Volume   | – | Standard Service | \$80*  |
| <input type="checkbox"/> | Fixed Volume   | – | NATA Service     | \$120* |

**NATA Service**

 Includes NATA certificate with 10 readings at 3 points  
(10%, 50%, 100%) of pipette range (ISO 8655.6) - before & after calibration

**Verification Service also available**

\* **Bulk discounts can be applied** (please contact John Morris Scientific for more information). All prices in AUD & exclude GST.  
Note: Local freight charge of \$33 is additional for each separate dispatch to client.  
Service agreements available - please contact us for a quotation.

### Payment Details

**Purchase Order Number**
**Select Payment**

Visa

MasterCard

Card Number

Card Expiry Date

/

Name

- We authorise JMS to complete & invoice us for all pipette repairs - charges may include required additional components.
- Please contact me before proceeding with any service which requires additional charges to those shown above.
- How often would you like to have a pipette service:  3 months  6 months  12 months    Other, please specify  
(If not indicated, the default period will be 12 months following the calibration date)



Please forward pipettes for service with this completed Pipette Service Request Form to:

John Morris Scientific - Office Address: 61-63 Victoria Avenue, Chatswood NSW 2067

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### Decontamination Declaration

I \_\_\_\_\_ being the appropriate technical officer of \_\_\_\_\_ declare that the article/s listed below are free (internal and external) of any hazardous materials or residue (ie radioactive, biological or hazardous chemical substances).

I bear responsibility for injury caused by any contamination and further understand that this article will be handled in an unprotected environment once leaving my care.

Please state substances the instrument has been exposed to:

Signature \_\_\_\_\_

Date \_\_\_\_\_

**Repair cannot commence without a completed Decontamination Declaration by an authorised company officer.**

Please use the space below to provide details of pipettes to be sent in for service and calibration

| Item           | Model       | Serial Number  | Work Request/Observation   |
|----------------|-------------|----------------|--|
| <i>Example</i> | <i>P200</i> | <i>X12345Z</i> | <i>Standard calibration and replace tip ejector – please only call if other parts required</i> |
| 1              |             |                |  |
| 2              |             |                |  |
| 3              |             |                |  |
| 4              |             |                |  |
| 5              |             |                |  |
| 6              |             |                |  |
| 7              |             |                |  |
| 8              |             |                |  |
| 9              |             |                |  |
| 10             |             |                |  |
| 11             |             |                |  |
| 12             |             |                |  |
| 13             |             |                |  |
| 14             |             |                |  |
| 15             |             |                |  |
| 16             |             |                |  |
| 17             |             |                |  |
| 18             |             |                |  |
| 19             |             |                |  |
| 20             |             |                |  |